

Warranty & Claims Department
803 Belden Road
Jackson, MI 49203
Toll Free #: 1-866-850-4447
Email: kaycanwarranty@saint-gobain.com

KAYCAN

Claim Number: _____

! WARNING

Missing information will DELAY resolution!

Name: _____ Name: _____
(Home/property owner - first and last name) (Spouse or secondary owner, if any)

Complaint Address: _____ Mailing Address: _____

City, State, Zip: _____ City, State, Zip: _____

Phone #: _____ Email: _____

1. Property Type: Single-Family Home Rental Co-Operative Housing
 Duplex Condominium Commercial/Business/Other

2. Ownership:

A. Did you own the property when the product was installed?

Yes No If No, date purchased: _____

NOTE: Answer Yes, if you purchased or had built a new construction property. In other words, were you the first person to physically live/reside within the property?

B. You must provide Proof of Ownership (please provide at least one of the following):

Copy of Property Deed Copy of a Current Mortgage Statement
 Copy of a Currently Dated Property Tax Record

3. Name of siding profile: _____ Color: _____ Profile: (ex: D4" D5", etc) _____

4. Wall(s) affected (Check **only** those affected - identify the left & right walls as if viewing from the front of the property):

Front Back Left Right Others _____

5. Date of product installation: Month _____ Day _____ Year _____

6. Number of squares on building: Total _____ Amount Affected _____

(1 square = 10' x 10' area)

7. What is the nature of the problem: _____

8. Who supplied the material?

Company: _____ Contact: _____

Address: _____

City, State, Zip: _____ Phone #: _____

9: Submit Photos - REQUIRED

A. Exterior Full Wall Photos: **Front, Back, Left, Right** -- (4 Photos minimum showing entire height and width of each side of the home).

B. Close-Up: Take as many close-up photos as necessary to show the concern.

10. Proof of Kaycan Building Product - REQUIRED

Please submit proof material is Kaycan manufactured product.

(Documentation examples for Proof of Kaycan Building product).

Original Invoice/Receipt OR Builder/Contractor Contract/Quote/Bid stating Kaycan Building Products Copy of Dated Applicable Warranty
Sample of the Siding Installed or a Leftover Piece
Box End Label